

Preventive Maintenance Packages

Platinum Preventive Maintenance Program

- **Bus & Truck & Car Machines** **\$1,975.00/yr.**
- 2X visits per year, includes travel costs*
- Includes:
 - Replacement of 2 caster wheels & 2 tilt wheels
 - Replacement of any missing/broken switches and lights, water screen and more
 - Complete diagnosis of machine (see attached details)
 - 1 year of unlimited Technician Phone Support**
 - 20% discount on labor and parts (including Brush Replacement program)**

Gold Preventive Maintenance Program

- **Bus & Truck & Car Machines** **\$1,200.00/yr.**
- 1X visits per year, includes travel costs*
- Includes:
 - Replacement of 2 caster wheels & 2 tilt wheels
 - Replacement of any missing/broken switches and lights, water screen and more
 - Complete diagnosis of machine (see attached details)
 - 1 year of unlimited Technician Phone Support**
 - 10% discount on labor and parts for Powerbrush machine service**

Silver Preventive Maintenance Program

- **Bus & Car Machines** **\$795.00/yr.**
- **Truck Machines** **\$895.00/yr.**
- 1X visits per year, includes travel costs*
- Includes:
 - Replacement of 2 caster wheels & 2 tilt wheels
 - Replacement of any missing/broken switches and lights, water screen and more
 - Complete diagnosis of machine (see attached details)
 - 1 year of limited Technician Phone Support**

* travel costs based on Awash Technician availability. Some remote locations may incur additional costs.

** effective immediately when invoice paid

Service Programs

No Preventive Maintenance – no problem, we can help

Emergency Service Program

- \$125.00 diagnostics visit
- \$70.00/hour travel time
- \$89.00/hour labor plus parts

Call in Phone Support Program

- General support by Customer Service
 - no charge
- Technician Support
 - \$69.00 first 30 minute
 - \$50.00 per additional 30 minutes
 - ❖ Availability of Technician subject to current workload.
 - ❖ Appointment may require booking time to call back.

Brush Replacement Program

- Polyethelene, Foam or Hybrid available in any colors.
- Book & deposit in advance for a 10% discount

Contact Michelle Tomkins at 1800 265 7405

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